



High quality flexible patient care sensitive to the individual needs of all patients

Peartree Medical Centre: Patient Group Briefing Note

May 2021



Next Meeting update

Much of our recent work has been focused on promoting the Covid19 vaccination programme. There are no plans for a Patient Group meeting whilst this important work continues.

This Briefing Note is therefore designed to fill in any information gap in the meantime and of course Patient Group members (indeed all patients) can share their thoughts with us through the website, by writing in at the address above or to peartreemedical@nhs.net. (Please note this email address is not for clinical or urgent concerns and is only monitored infrequently).

We welcome your feedback on this Briefing Note or any aspect of our services.

We will be in touch as soon as we can resource and set up a meeting. It is deferred not cancelled.

Vaccination Centres

We have been fortunate to have access to three vaccination centres within easy reach at the Derby Arena, Ikhlas Centre and latterly a clinic at the Pakistan Community Centre. The option of locally based vaccination centres in Normanton has been particularly important for uptake & this is shown in the data below.

For any eligible patients still unvaccinated the contact details to access appointments for these centres is as follows:-

- You can book your vaccine at the Ikhlas Centre on 01332 460987
- You can book your vaccine at the Pakistan Community Centre on 01332 460840
- You can book your vaccine at the Derby Arena (contact the surgery who can book this for you) on 01332 360692

All appointments are subject to the vaccine appointment availability.

Please note that for all patients now receiving their second dose that it is important that you receive the same vaccination type (Pfizer, AstraZeneca, Moderna) as the first dose.

Vaccination uptake

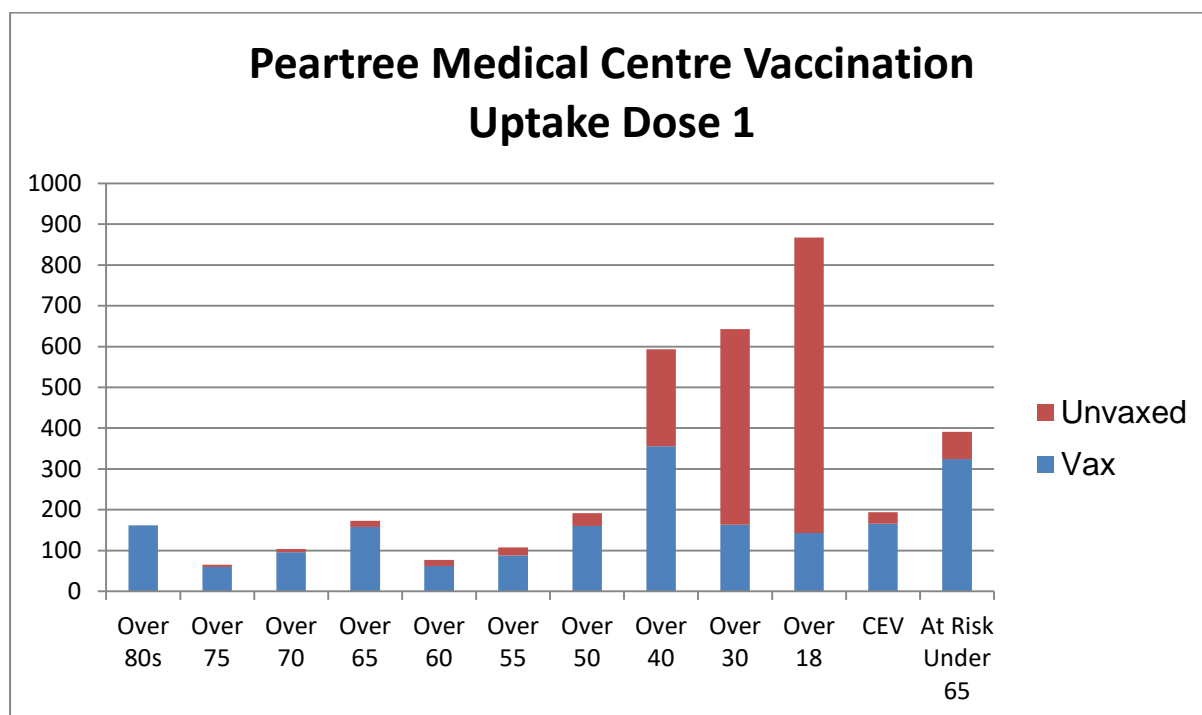
The 29 Derby City GP Practices have been collating data on uptake and I am pleased to report that the patient community for Peartree Medical Centre is showing similar uptakes by age as neighbouring practices. This includes practices with a significantly different demography to our own.

At the time of writing this report, the eligibility for the vaccine includes all over 30s, the Clinically Extremely Vulnerable (CEV) (see below) and certain at risk patients under 65. You can view the criteria by cohort for the Covid vaccination on the Government website.

<https://www.gov.uk/government/publications/covid-19-vaccination-care-home-and-healthcare-settings-posters/covid-19-vaccination-first-phase-priority-groups>

The Derby City GP Practices are slightly ahead of the national position by offering vaccines to the 30-39 age group but you have to be registered with a Derby GP. At present this group can only be vaccinated at the Arena. (April 29 2021).

The current position for the main groups/cohorts are as follows:-

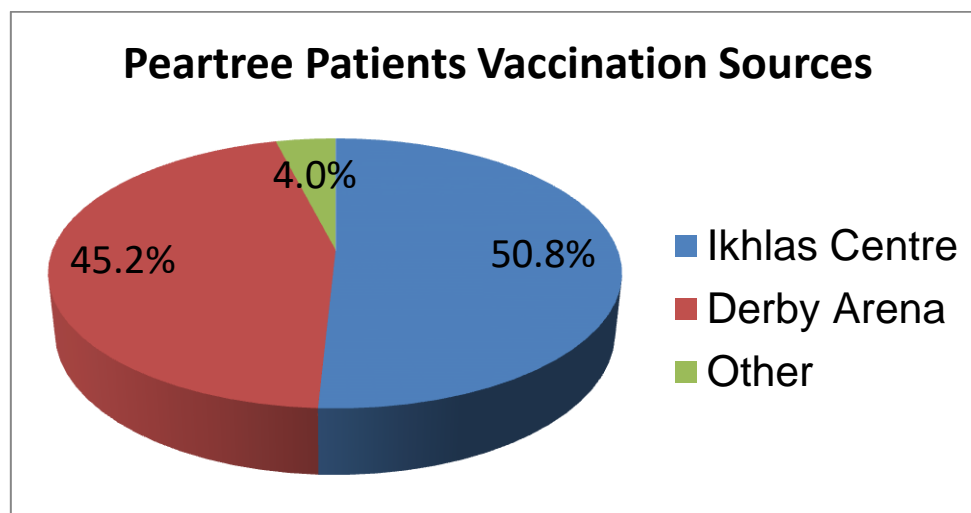


CEV patients were identified by the NHS nationally and were the patients advised to shield in 2020. The list was further expanded in early 2021.

The data in the graph above represents 1953 first dose vaccinations and of these 510 patients have also had their second dose. (April 29 2021)

1953 vaccinations represents 56% of our adult population but remember most of the group aged 18-29 are not yet eligible. Those vaccinated in the 18-29 age group include NHS and other key workers.

The vaccinations have been delivered as follows:-



There are around 880 patients currently eligible who are unvaccinated and they are occupying our time through various initiatives including:-



- There is a “pop up” on opening the patient record to prompt any doctor or nurse to discuss the vaccination in any consultation.
- SMS messages are being sent to highlight supportive internet videos; advice from the British Muslim Council and advice on vaccinations during Ramadan.
- Peartree staff including the Care Co-ordinator, Pharmacist, Social Prescriber and Reception staff are calling patients or letters are being written to target unvaccinated patients.
- Targetted SMS messages are being sent to particular unvaccinated members of each cohort.

The latest initiative will be a short patient survey to the unvaccinated eligible patients seeking their latest thoughts on the vaccine. This can be accessed at:-

<http://www.peartreemedicalcentre.nhs.uk/covid-vaccination-survey/>

Feedback from this survey will be used to guage any particular issues that need addressing to increase the uptake. Results will be reported in due course.



Opening up the building



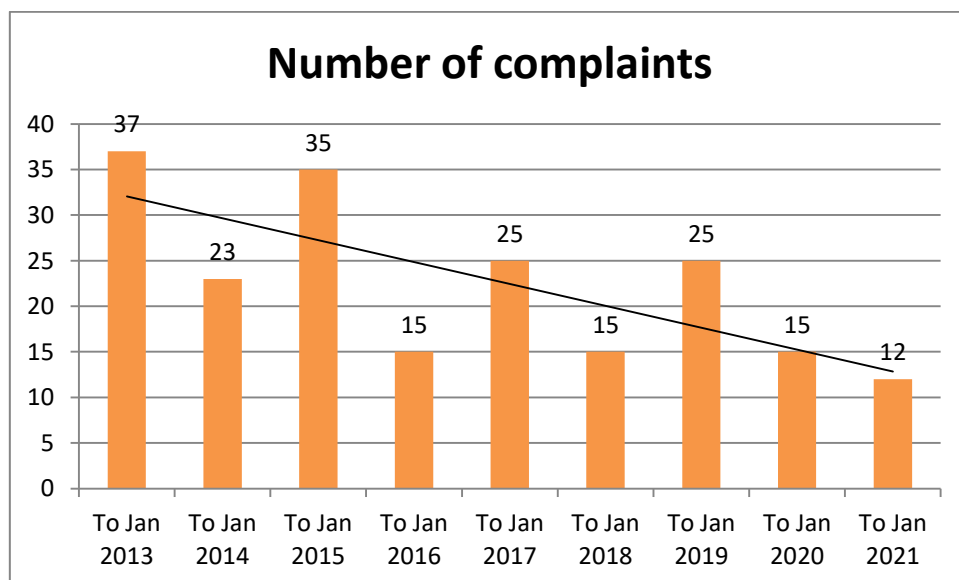
We continue to operate in a similar fashion to last year with patients being screened before admittance by the intercom. The bulk of consultations – especially GP – are telephone based. Other services are curtailed or delivered in a different way. More nurse consultations are taking place face to face on a gradual basis.

The GP Partners are keeping this service access under constant review and it may be that once all staff have had both doses that this may be a significant milestone. Similarly the national milestone on June 21 in the road map could also have a significant bearing.

Complaints report

Our Annual reflections report on Complaints received during the year to January 2021 has been posted to our website where more detail is available. The trend in the number of complaints remains downwards though how significant this is in an extraordinary year may be a debateable point.

The overall trend is as follows:-



Staffing update including Primary Care Network

Harjeet has left the Reception Team to pursue a full time career at the hospital. Saaqqa has joined us as our latest apprentice.

We have been pleased to welcome Sabiha as the Social Prescriber appointed by our Primary Care Network. Her impact has been frustratingly limited by the pandemic but we hope that as restrictions ease she can introduce herself & her role to the Patient Group and the wider patient population. Social Prescribing looks at different ways to identify and meet patient needs.

We are also expecting a new Pharmacist to support us soon from the Primary Care Network.

New Physio service – ‘First Contact Physio’



Operating out of the St Thomas Surgery we can refer patients locally to a physio service (thanks to the Primary Care Network again). This is in its infancy and clinicians are looking at the criteria for referrals carefully. It is hoped that this will speed up the diagnosis and treatment of musculoskeletal issues and also free up GP time.

Walk off the lockdown pounds ??

We are pleased to announce that the local Livewell weekly walk around Arboretum Park hosted by our Health Care Assistant will recommence on Tuesday May 4. Meet at the surgery at 0900 or at the Park at 0915 every Tuesday. All patients welcomed.

A full risk assessment has been undertaken ahead of restarting the walk to ensure that the walk follows the latest guidance and minimises the risk of Covid19 transmission. Walkers will be advised of all necessary precautions beforehand.



Mike Newbold
Practice Manager

www.peartreemmedicalcentre.nhs.uk

Rated ‘Outstanding’ by the Care Quality Commission