

Notes of Patient Group meeting held on Thursday Oct 3 2019

Present: 6 patients

Dr DNP Singh Mike Newbold Sonia Akbar Razwana Rafiq
Debbie Bostock (MOLS) Fran (Derby Healthwatch)

Introduction

Mike introduced the meeting participants from outside the surgery and also introduced the new Peartree Pharmacist, Sonia.

A Briefing Note had been prepared for the meeting and circulated previously. Mike handed out further copies. Copy posted to the website.

MOLS

Debbie gave a presentation on the new Medicines Order Line Service (MOLS) service which had been introduced in September for the surgery. A full discussion took place on all patient concerns including exempt status; remembering to order medication and support for the frail and vulnerable. Debbie stressed that the new system would promote safer prescribing by limiting drugs dispensed to those actually needed. It would also save the NHS significant funds.

Razwana advised patients that both Sonia and our interpreter would meet with patients to discuss any concerns and where necessary make the first call to MOLS with them.

So far around 100 patients have used MOLS and it is expected that this number will steadily rise over the coming months.

Online appointments

Mike explained the new requirement to offer 25% of appointments online. The Briefing Note set out how these appointments have been allocated between the various health professionals.

The surgery SMS information strategy will continue to promote online services.

Childhood Flus Vaccination Information Session

Mike explained the purpose of the forthcoming information session regarding the level of porcine content in the child vaccination. The surgery will not be recommending a response for parents but aims to put forward the information for patients to make an informed choice.

Patients were encouraged to spread the word in the community about this event to parents, grandparents & anyone else looking after children.

AOB

Mike referred to the general updates on the Briefing Note and there being no specific questions on this the meeting closed at 1910.

Mike Newbold
Practice Manager